



# Glossary

## 3

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3PGH

3rd Party Ground Handling (3PGH)

## A

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A-type

See "Numeric AVS."

AAA

Agent Assembly Area (AAA)

ACARS

Aircraft Communications Addressing and Reporting System (ACARS)

ACARS is a digital data link system for transmission of short messages between aircraft and ground stations via airband radio or satellite.

Active Indicator

The Airport Check-In Active indicator determines if *SabreSonic*<sup>®</sup> CSS *Check-in* is active for your location. By default, this indicator is set to N (No) or "off." If you do not change the Airport Check-In Active indicator to Y (Yes), your location is considered "un-automated."

AE

Ancillary Element field found in a PNR. Also known as an Air Extra.

AET

Air Extra Table (AET)

Agent Sine Security / Agent Sign Security

A *Sabre* team that administers and monitors EPR system rights in the *Sabre* GDS.

Air Extra

See "AE."

API

Advanced Passenger Information (API)

APIS

Advanced Passenger Information System

AQQ

APIS Quick Query (AQQ)

ARU

Ancillary Reaccom Utility (ARU)

The ARU for Schedule Change utility handles involuntary exchanges, AE relinking, and exchanges.

ASM

Ad-hoc Schedule Messages (ASM)

ASM are automatically generated when:

- Departure or arrival times are changed via VMDT/VMAT (Modify Airport Arrival / Departure Time) entries
- A flight is cancelled and reinstated via flifo
- When a change of equipment is done via the VMEQ (Virtually Modify Equipment) entry

ATPCO

Airline Tariff Publishing Company (ATPCO)

ATPCO, amongst other services, operates the Sales Exchange process whereby sales for First & Final™ transactions are extracted, prorated, and sent to the uplifting carrier.

Availability Status Messages (AVS)

Availability Status Messages (AVS)

AVS are teletype messages used to advise other airlines and/or CRS/GDS of the availability to sell or not to sell seats on your airline, by flight number. AVS messages can be inbound from other airlines and GDS to your airline or outbound from your airline to other airlines and GDS.

## B

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BGR

Boarding Pass Gate Reader (BGR)

Booking Class

See "Class of Service."

BPPR

Boarding Pass Printing Results (BPPR)

Bulkhead

Seats at the front of a cabin that typically have more leg room.

Business Class

Usually the intermediate class of service on a three-cabin aircraft. On some airlines Business Class can be the highest class of service offered in which case it may also be called Premium Class.

## C

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Cabin

The section of an aircraft in which passengers travel. The level of amenities provided to customers change per cabin (first, business, and economy).

Charter Flights

Revenue flights operating exclusively for an individual or a group. Charter flights do not appear in a City Pair Availability response.

City Code

A 3-letter code of a location (e.g., airport or city).

City Pair Availability (CPA)

A listing of flight services available between a boardpoint and an offpoint.

City Queue Table

The City Queue Table defines which cities are active for an airline partition. Several *Sabre* applications use the City Queue table.

Class of Service

A designated letter code (also called booking class) that indicates a cabin or a fare within a cabin and is used by Revenue Management to control how many seats can be sold at a particular fare level. Class of Service is also called RBD.

Coach Class

An older term for the lowest classes of service offered. Also called economy class.

#### Codeshare Flights

Codeshares are joint marketing/operating agreements with other airlines. The marketing carrier sells seats on a flight under the marketing carrier's name and code. The owning or operating carrier actually operates the aircraft.

#### Commuter Flights

The Commuter function provides the ability for another, generally smaller, airline to operate within the same partition as the host but under the hosted carrier code. The commuter is assigned a specific flight number range.

#### CRS

#### Central Reservation System (CRS)

A computerized system used to store and retrieve information and conduct transactions related to air travel.

## D

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#### Data Tables

There are three data tables that support the Auto-Seating Utility: 1) the Special Seating Definition table 2) the Block Definitions table 3) Tier Level Mapping table.

#### DCS

#### Departure Control System (DCS)

An application to control flight boarding and other functionality.

#### DCVI

Validated travel document for an infant.

#### DHS

#### U.S. Department of Homeland Security (DHS)

#### Diversion

A change made in a prescribed route for operational reasons.

#### DOCO

#### Other Travel Document

#### DOCS

#### Travel document

DOCV

Validated travel document for an adult.

## E

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Economy Class

The lowest class of service offered. Also called Coach Class.

EFG

Enhanced FTP Gateway (EFG)

EFG Form

Form used to gather information to set up an EFG. A transport mechanism used to send and receive data between *Sabre* and an airline or third-party vendor.

ET

Electronic ticket (ET)

EMD

Electronic Miscellaneous Document (EMD)

EMD -S

Fulfillment through a standalone EMD.

EMD Used File

Electronic Miscellaneous Document Used File

EMD-A

Fulfillment through an Electronic Miscellaneous Document associated to a flight.

EPR

Employee Profile Record (EPR)

ETL Method

Electronic Ticket List (ETL)

An ETL is a hand-back message sent by a handling company or carrier to the operating carrier.

If your carrier is using Electronic Tickets (ETs) and is ground-handled at a location, as a support function, the Electronic Ticket Number (TKNE) is included on the *Sabre* PNL/ADL outbound message to the handling company/carrier.

The ETL reports exclusively on a flight's actual boarded passengers who used ETs. This report is sent directly to your airline's systems that audit or reconfirm ET usage.

ETO

Electronic Coupon Out-of-Sync (ETO)

e-voucher

Electronic compensation voucher

Extra Section Flights

Scheduled flights added to a particular route due to operational demand. Extra section flights appear in a City Pair Availability response.

## F

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F-agreement

See "First AVS."

First AVS

First AVS is commonly called F-agreement. The receiving partner receives only the first closing AVS message. Once class of service is closed it does not reopen as inventory is returned.

First Class

The highest class of service offered. Also called Premium Class.

Flag Stop

A point on a route at which a flight will stop only if signaled to do so. Flag stop inventory can be added before, within, or after an existing leg for additional passengers

## G

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Ground Transfer

When an airport is located in a city with multiple airports and ground transportation of baggage is available for connections between the area airports.

GDS

Global Distribution Systems (GDS).

GSA

General Sales Agent (GSA)

The carrier sales representative for a given region or location. GSA services, when provided by one carrier to another, are charged over a miscellaneous invoice

GTR

Government Transfer Request (GTR)

U.S. government payment authorization that can be used in place of cash or credit card to pay for travel on government business.

I

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IATA

International Air Transport Association (IATA)

IATA is a global trade association for the airline industry.

IATA Code

A 3-letter code of a location (airport or city) assigned by IATA.

IATCI

InterAirline Through Check-In (IATCI)

ICE Credentials

Authorization needed to access EMD-A.

Interactive Method

Allows an operating carrier to retain control of an electronic ticket (ET) and requires the ground handler to communicate all flight coupon updates.

IROPS

Irregular Operations Reaccommodation Solution (IROPS)

K

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Keyword / Keyword Restricted

Security access given in an EPR. Allows access to sensitive information.

Kiosk

An extension of the automated teller machine concept that disseminates information and service directly to the public through touch screens and motion video.

## L

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Loyalty

*Sabre* products designed to reward loyal airline customers and encourage loyal airline customers to shop and book with a particular airline.

## M

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MAC

Multi Airport City (MAC)

See "Multi Airport City."

Market Pair

City code pair when used together creates a market pair (e.g., IE DFWORD).

Merchandising Manager

*Sabre's* user interface (GUI) where carriers can add Optional Service fees.

Mixed AVS

A combination of first and leg posting. You can have specific flights maintained as leg posting and the rest of your flights as first posting.

Multi Airport City

A Multi Airport City (MAC) group contains airports that are in the same general geographical area. MACs are sometimes called an airport group or an airport collection.

## N

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Numeric AVS

Provides a tighter control of availability by providing the capacity to send specific availability levels to other systems. Also called A-type.



## O

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OSI

Other Supplementary Information (OSI)

Information input into a specific PNR field to relay informational data to the airport. An OSI requires no action or reply.

Overlap Flights

Overlap flights occur when one aircraft is given two flight numbers to fly over one leg. The last leg of one flight and the first leg of the next flight make up the aircraft routing.

## P

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PDC

Post Departure Control (PDC)

PIL

Passenger Information List (PIL)

PNL

Passenger Name List (PNL)

A list of passenger data from a particular flight. PNL is produced from a central reservation system (CRS) and presented to the handling staff of the operating carrier at the departure city of the flight. The PNL deals only with passenger data for that flight.

PNR

Passenger Name Record (PNR)

A file record in the transaction processing facility (TPF) and Interact used to store passenger specific information related to travel itinerary, payment, and other related information.

Premium Class

The highest class of service offered on a two or three cabin aircraft.

PRS

Pre-Reserved Seating (PRS)

Seat assignments booked and held in advance of check-in.

## Q

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### Queue

A predetermined location in the system that allows you to place PNRs, messages, or teletype messages for later retrieval and further action.

## R

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### RBD

See "Class of Service."

### Recommended IATA 722h Resolution Control

Provides governing rules and technical specifications to be followed for the third-party ground handling of electronic tickets (ETs).

### Remote Check In Facilities

Any check in location not at an airport. Often Web check in and Kiosk check in are considered remote check in facilities.

## S

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### Schedule Change

Schedule Change is an application used by airlines to create a new flight schedule or update an existing flight schedule.

### Short API

Short API is a subset of Advanced Passenger Information (API) for passengers traveling a domestic or regional route in South America, to or from Papeete, or within the European Union.

### Sine

An agent sine (also called agent sign) is a 3-alphanumeric code that identifies an employee in the *Sabre* system and is unique within the employee's home station.

### SSCI

*SabreSonic*<sup>®</sup> CSS Check-in (SSCI)

### SSIM

Standard Schedules Information Manual (SSIM)

### SSM

## Standard Schedule Messages (SSM)

SSMs are generated by various functions during schedule change.

## SSM/ASM

Schedule Messages are an optional function that allows your carrier to transmit details of your schedule changes to other CRSs via teletype messages. The messages conform to IATA standards as outlined in the SSIM.

## SSR

### Special Service Requests (SSR)

SSR is information input into a specific PNR field. SSRs require that a reply be sent or action be taken. SSR items also require specific formats to ensure that the PNR drops to the correct queue for follow up or action.

## Streaming VCR

Travel data streaming is a functionality of transmitting electronic ticket data (also called Virtual Coupon Record (VCR)) to airlines customers in an XML format.

# T

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## TKNA

SSR code for ticket number. This is an automated input.

## TKNM

SSR code for ticket number. This is a manual input.

## TPF

Transaction Processing Facility (TPF). Also called Native/Host *Sabre*.

The operating system used in the Sabre PSS system. This operating system is capable of massive throughput, making it the operating system of choice for most of the world's airline reservation systems and GDSs.

## TTY

### Teletype Message (TTY)

### TTY Backup

When used, TTY backup receives all the TTY messages not received by TTY Prime.

### TTY Prime

The main TTY address where TTY messages are sent.

## U

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### Unified PNR

Unified PNR is a method for the *Sabre* system to send or receive teletype messages that provide the most current information to all parties involved in a PNR.

## V

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### VCR

Virtual Coupon Record (VCR)

### VMEQ

Virtually Modified Equipment (VMEQ)